

## Business Summary

Established in 2019, Scenic City Neurotherapy is committed to offering advanced treatments for individuals facing **treatment-resistant illnesses**.

Our compassionate team specializes in two innovative modalities: Ketamine Infusion Therapy and Transcranial Magnetic Stimulation (TMS) Therapy. These treatments **optimize brain communication**, leading to expedited trauma resolution, improved mood, enhanced cognitive processing, and a reset of the nervous system response.

At Scenic City Neurotherapy, we exclusively employ **Certified Registered Nurse Anesthesiologists** (CRNAs) to administer ketamine treatments, ensuring patient safety is our top priority. From initial assessment to stabilization therapy and beyond, we promise exceptional, individualized care.

Whether your agency is seeking solutions for treatment-resistant depression, anxiety, or chronic pain, we're dedicated to providing compassionate care and effective treatment options with **lasting, meaningful outcomes**.

## Core Capabilities

- Minimally Stimulated Ketamine Infusion Therapy (MSKIT)
- Lidocaine Infusions
- Classic Transcranial Magnetic Stimulation (TMS)
- Stanford Neuromodulation Therapy (SNT - Evolution of TMS)
- ONE-D (One-Day TMS Protocol Developed by AMPA)
- Pre-Treatment Consultations
- Post-Treatment Success Meetings

## NAICS Codes

- 621112 Mental health physicians' offices
- 621420 Outpatient Mental Health and Substance Abuse Centers
- 621498 All Other Outpatient Care Centers

## Differentiators

**High Success Rates:** Achieving over 90% patient-reported remission rates for Major Depressive Disorder through the SNT and ONE-D protocols for TMS.

**Versatile Treatment:** MSKIT protocols deliver an 85% patient-reported remission rate across various conditions including depression, PTSD, anxiety, bipolar disorder, long COVID, and brain fog.

**Post-Withdrawal Improvement:** Using MSKIT for pain protocols, following withdrawal completion, a patients worst reported day without opioids consistently proves to be better than their best reported day while on opioids.

**Exceptional Patient Satisfaction:** Maintaining a 5-star average rating from 65 Google Reviews, showcasing excellence in patient satisfaction.

**Leading Ketamine Infusion Center:** Administering 19 infusions daily, six days a week, making us the foremost ketamine infusion center globally.

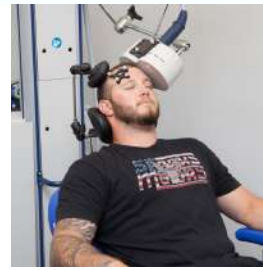
**National Reputation:** Drawing patients from across the United States, including states such as Panama, Hawaii, Colorado, Arizona, and California.

**Evidence-Based Approach:** Grounded in scientific research, our protocols ensure exceptional care based on best practices.

**Patient Education Focus:** Prioritizing patient education through informative videos, free educational sessions, and accessible research materials.

**Strong Referral Network:** Many patients come via direct referrals, often treating multiple individuals within families or social circles, indicating trust and satisfaction among our patient community.

“Ketamine, given intravenously, may be “the most important breakthrough in antidepressant treatment in decades,” says former National Institute of Health director, Thomas Insel.



## Company Data

**Address:** 7405 Shallowford Road Suite 240 Chattanooga, TN

**POC:** Charles Miller

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**DUNS:** 106510755

**Cage Code:** 8MSQ2

### Certifications:

- Certified Registered Nurse Anesthetist - National Certification
- Advanced Practicing Registered Nurse - TN & GA
- CCRN Certification
- CRRT Certified
- ACLS-AP
- PALS
- BLS

## Past Performance

**Veteran Support Commitment:** Upholding a Veteran Cares Agreement (VCA) with Veteran Affairs for Ketamine Infusion Therapy and Transcranial Magnetic Stimulation (TMS), demonstrating dedication to serving the military community.

**Scholarships for Active Military and Veterans:** Providing in-house treatment scholarships through the SCN Service program, specifically designed to support active military personnel and veterans.

**Collaborative Partnerships:** Cultivating partnerships with local counselors focused on the well-being of active military personnel and veterans, ensuring they are educated on our treatments to better assist individuals in achieving lasting relief.

## Expertise

Founder and CMO Charles Miller's journey from Vanderbilt University to **mental health and pain management leadership** is marked by significant achievements. At Vanderbilt, he gained expertise to implement Enhanced Recovery After Surgery (ERAS) protocols, laying the foundation for opioid-free pain management at the Center for Orthopedic Sports Medicine and Surgery Center.

Driven by a commitment to **optimal treatment options**, Charles founded Scenic City Neurotherapy and developed the science-backed Minimally Stimulated Ketamine Infusion Therapy (MSKIT) protocol, establishing himself as a thought leader in Psychoplastogenic Medicine. This protocol prioritizes safety, comfort, and optimal treatment outcomes for mood disorders, neuropathic pain, and post-acute withdrawal syndrome.

Continuing his pursuit of innovation, Charles actively promotes life-changing treatments like combining MSKIT with Transcranial Magnetic Stimulation (TMS) to enhance patient outcomes. He's dedicated to advancing **best-practice standards** in mental health treatment and opioid-free pain management, evident through his involvement in the Osmind community and as a clinical educator at The University of Tennessee at Chattanooga.

At Scenic City Neurotherapy, our Medical Team and Business Management Staff are dedicated to providing high-quality care. We continuously update our skills to offer cutting-edge treatments. Each member brings extensive knowledge and a compassionate approach, ensuring a supportive and comfortable environment.